



## **Cancellation Policy**

At TechTone, we understand that circumstances can change, and sometimes appointments need to be cancelled or rescheduled. To ensure that we can provide our services to as many customers as possible, we have implemented the following cancellation policy for our services: Cancellation requests must be made at least twenty-four (24) hours before the scheduled appointment time. Any cancellation requests made less than twenty-four (24) hours before the appointment time may be subject to a cancellation fee. If a cancellation fee applies, it will be determined on a case-by-case basis and will depend on factors such as the amount of notice given, and the type of service requested. If you need to reschedule your appointment, please contact us as soon as possible to avoid any cancellation fees. If we are unable to provide the services requested due to circumstances beyond our control (*e.g.*, power outage, severe weather, etc.), we will make every effort to reschedule the appointment at a mutually convenient time. We appreciate your understanding and cooperation with our cancellation policy. If you have any questions or concerns, please do not hesitate to contact us.