



Privacy Policy

Effective Date: June 9, 2023

At TechTone, we are committed to protecting the privacy and security of our customers' personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information we collect from our customers. By accessing or using our services, you agree to the terms and conditions of this Privacy Policy.

1. Information We Collect: We collect the following types of information from our customers:
 - 1.1. Personal Information:
 - First and last name
 - Email address
 - Phone number
 - Address
 - 1.2. Customer Description of Requested Services:
 - A brief description of the customer's request for services.
2. Use of Personal Information: We may use the personal information collected for the following purposes:
 - 2.1. Providing Services:
 - To respond to customer inquiries and provide customer support.
 - To fulfill customer requests and deliver the requested services.
 - To communicate with customers regarding their IT needs.
 - 2.2. Marketing and Communication:
 - To send promotional emails or other marketing materials about our services, special offers, or other information that may be of interest to our customers.
 - To communicate important updates, changes, or notifications regarding our services.
 - 2.3. Internal Operations:
 - To improve our services, website, and customer experience.
 - To conduct research and analysis to better understand customer preferences and needs.
 - To monitor and analyze trends, usage, and activities in connection with our services.
3. Disclosure of Personal Information: We may disclose personal information in the following circumstances:
 - 3.1. Service Providers:

- We may share personal information with trusted third-party service providers who assist us in providing and improving our services. These service providers are contractually obligated to keep the information confidential and use it only for the purposes specified by us.

3.2. Legal Requirements:

- We may disclose personal information if required to do so by law or in response to a valid legal request, such as a court order or government agency's request.

3.3. Protection of Rights:

- We may disclose personal information to protect our rights, property, or safety, or the rights, property, or safety of our customers or others.

4. Data Security: We implement reasonable security measures to protect the personal information we collect and maintain. However, no data transmission or storage system can be guaranteed to be 100% secure. We do not warrant the security of the information you transmit to us.

4.1. Data Retention: We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

4.2. Your Rights: You have the right to:

4.2.1. Access and Update:

- Access and update your personal information by contacting us. We will make reasonable efforts to accommodate your request, subject to any legal and contractual restrictions.

4.2.2. Opt-out:

- Opt-out of receiving marketing communications by following the instructions provided in the communication or contacting us directly.

5. Children's Privacy: Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If you become aware that your child has provided us with personal information without your consent, please contact us, and we will take steps to remove the information and terminate the child's account.

6. Changes to this Privacy Policy: We may update this Privacy Policy from time to time. Any changes will be effective upon posting the revised Privacy Policy on our website. We encourage you to review this Privacy Policy periodically for any updates.

7. Contact Us: If you have any questions, concerns, or requests regarding this Privacy Policy or the privacy practices of TechTone, please contact us using the information provided below:

privacy@techtone.pro